



SmartCare

Scalable Peace of Mind

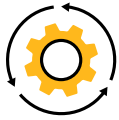


This integrated service includes everything needed to monitor, provision, and support your network as it grows. SmartCare is designed to simplify network maintenance, so you can focus on building your business.



InControl Cloud Management

Whether your deployment has 10 endpoints or 1000, InControl makes network management simple. Monitor network health, centralise policies, push configurations to multiple devices, and obtain audit logs with ease.



Software Updates

Our team is constantly developing firmware updates with new features and security patches. After a router model is introduced, we will keep developing new firmware for it for years to come. This means with the Care plan, your router will always have access to the latest features.



Product Warranty

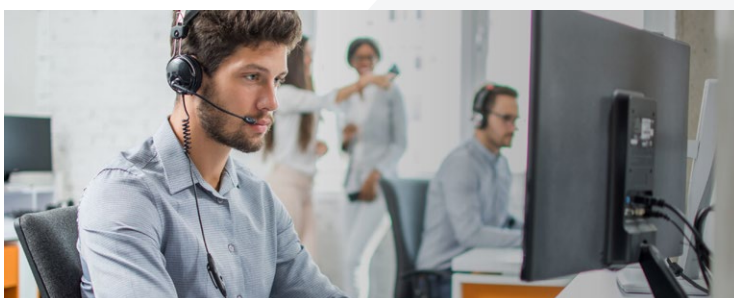
EssentialCare has you covered. In the rare event that you encounter an issue, we will replace the product so that your business stays up and running without further expense.



SpeedFusion Cloud Usage#

The SpeedFusion Cloud enables Peplink devices under a Care Plan to use SpeedFusion (Bandwidth Bonding, Hot Failover, WAN Smoothing, Bandwidth Overflow) without any additional hardware.

Each model comes with a different SpeedFusion Cloud package.



Technical Support

With a Care plan, your certified partner will provide comprehensive technical support. Each partner is equipped with specialised training, years of expertise, and our backing. They are ready to handle anything your deployment may encounter.



Comparison Table

	EssentialCare	SmartCare	PrimeCare
InControl Cloud Management	✓	✓	✓
Hardware Warranty	✓	✓	✓
Firmware Upgrades	✓	✓	✓
Technical Support	✓	✓	✓
Standard RMA	✓	✓	✓
Advance Hardware Replacement for RMA		✓	
FusionHub License			✓
SpeedFusion Bonding			✓
PrimeCare Software Licenses			✓
SpeedFusion Cloud Usage	✓	✓	✓
Available for	All Peplink products	Blue Chip Series	Models with SKU no. ending with -PRM

Why Rising Connection is using equipment designed and built by Peplink?

- Industry leader in both ISP & Data Bonding across multiple technology platforms
- Reliable hardware from entry level professional equipment through to advanced Enterprises solutions
- Worldwide supported and local support here in Australia by fully trained technicians
- Reliable and secure redundancy paths for mission critical sites
- Designed for maximum possible business uptime

This demonstrates to Rising Connection that you will have the Quality, Reliability and Product Support.